

DISCIPLINARY ACTION POLICY

Policy brief & purpose

Our **Disciplinary Action company policy** explains how we address our employees' misconduct or inadequate performance. Employees must be aware of the consequences of their actions. We use this policy to outline our disciplinary procedure.

Scope

This policy applies to all our employees.

Policy elements

The stages that may be followed when discipline is deemed necessary include the following:

- 1. Verbal warning
- 2. Corrective Actions/Counseling
- 3. Official written reprimand
- 4. Disciplinary meeting with appropriate supervisor or manager
- 5. Final written warning
- 6. Detraction of benefits
- 7. Indefinite suspension or demotion
- 8. Termination

The nature of the offense must be explained to the employee from the beginning of the procedure. The verbal warning may take the form of a simple oral reprimand but also a full discussion if that is necessary.

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The employee must read and sign the written reprimand and final written warning. These documents include the time limit in which an employee must correct their conduct before we take further discriplinary action.

The following scenarios indicate where the disciplinary procedure starts depending on the violation:

Performance issues. Disciplinary procedure starts at stage 1. It includes but is not limited to:

- Failure to meet performance objectives.
- Attendance issues.
- Failure to meet deadlines.

Misdemeanours /One-time minor offense. Disciplinary procedure starts at stage 1. It includes but is not limited to:

- Rude behaviour to customers or partners.
- On-the-job minor mistakes.
- Breach of dress code/open door policy etc.
- Involuntary Discrimination.

Misconduct/Frequent offender. Disciplinary procedure starts at stage 5. It includes but is not limited to:

- Lack of response to counselling and corrective actions.
- Lost temper in front of customers or partners.
- On-the-job major mistakes.
- Unwillingness to follow health and safety standards.

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Severe offensive behaviour - Disciplinary procedure starts at stage 6. It includes but is not limited to:

- Corruption/ Bribery.
- Breach of employment agreement.
- Harassment/ Voluntary discrimination.
- Workplace Violence.
- Fraud.
- Substance Abuse.
- Inhumane perpetrators

Managers or HR may choose to repeat stages of our disciplinary procedure as appropriate. This decision depends on employees' reaction to our disciplinary procedure, whether they repent their behaviour and the nature of their offense.

Our disciplinary procedure begins when there is sufficient evidence to justify it. When there is suspicion or hints of misconduct, managers or HR must investigate the matter first.

Appeals are allowed and must be filed to the next line of management as soon as possible.

HR and managers should document every stage of our disciplinary procedure (except the verbal warning.) If appropriate, include necessary information like evidence, testimonies and employee's progress or improvement.

We are obliged to refrain from disciplinary actions that may constitute retaliatory behavior. A no retaliation company policy will be effective at all times to ensure there is no misuse of our disciplinary procedure.

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We have the right to modify this policy or act in any other legal or reasonable way as each case demands. But, we will always enforce discipline in a fair and lawful manner.

10/04/2023

Managing Director